

Comprehensive management, support and administration that's both immediate and strategic



Features

- Server and network administration
- Operating system configuration and management for Windows, Linux and Unix
- Active directory configuration and management
- Terminal server and Citrix configuration and management
- DNS configuration and management
- Network device configuration and management for firewalls, routers and switches
- Managed SEIM
- Troubleshooting and problem resolution for system and performance issues
- Hardware configuration and management
- Performance enhancements for high-traffic sites
- Patching, service pack testing and installation and hot fix installation
- Critical service restart
- Data migration
- High availability/load balancing
- Network architecture and software installation
- License compliance
- Antivirus management

Secure Portal Access

N-Able™ web-based client portal is an easy-to-navigate dashboard to make reporting faster than ever.

- Active issues
- Open support tickets
- Services affecting system performance
- Resource utilization
- Resource optimization
- Warranty information

Advantages

Improved uptime

Managing and optimizing local and remote devices for best possible availability

Improved efficiency of your MIS team

Performing a variety of tasks and activities to free up internal resources

Preventative maintenance

Working 24x7 to stop incidents before they can impact business

Redundant Network Operations Centers (NOC)

3 locations (with a single point of contact) supporting your business around the clock.

